



**CUSTOMER NOTICE**

**Product:** TS2 Landis+Gyr S4e – High Voltage  
**Subject:** General Availability  
**Date:** 2/8/10

**Description:** Landis+Gyr announces the release of a high voltage solution that incorporates the S4e meter, TS2 S4e module and the Two Sockets-Two Meters (TSTM) adapter. The TS2 S4e endpoint is rated to 277v (+/- 10%). For higher voltages (i.e., 480v), Landis+Gyr recommends the TSTM adapter for reducing voltage to the endpoint as testing has shown that the adapter has no adverse effect on the performance of the TS2 endpoint.

**Implementation:** A high voltage cable has been designed that can be run from the endpoint through the meter, exiting through the Input/Output port. The cable easily connects to a lead from a step-down transformer located inside a Marwell collar (adapter) for easy installation.

**Ordering information:**

Order the Endpoint and cable from Landis+Gyr in Pequot Lakes, MN (800-926-6254)		
<b>Module Part Number:</b>	FASY-0636-0002	
<b>Cable Part Number:</b>	19-1743B	
<b>Publication Number:</b>	98-1563 <i>(instructions for placement of the cable in the meter, available by logging onto the Landis+Gyr website</i> <i><a href="http://www.cellnethunt.com/login.aspx?ReturnUrl=/customerCenter.aspx">http://www.cellnethunt.com/login.aspx?ReturnUrl=/customerCenter.aspx</a>)</i>	
<i>TS2 S4e endpoints can be jumpered from 240/277v to 120v. Landis+Gyr recommends stepping down to 240v for a stronger upstream signal and better logging performance.</i>		
Order the Adapter from Two Sockets-Two Meters (605-334-2924, <a href="http://www.ts-tm.com/">http://www.ts-tm.com/</a> )		
Meter Form*	Application	Adapter
1S, 2S	480V 2-wire 480V 3-wire single phase	1S/2S-480:240
12S	480V 3-wire delta corner ground 480V 3-wire delta ungrounded	12S-480:240-6/9-L

\* Meter must be rated for full application voltage

**NOTE:** A TSTM adapter does not reduce the voltage to the meter, only voltage to the TS2 module.